

## Requesting documents

- 1. **Q:** How do I request a SIIT Transcript/Certificate document?
  - A: You can do the online request via reg.siit.tu.ac.th. Please see the manual: here.
- 2. Q: I wasn't able to pick up my transcript/certificate document(s) by myself, what should I do?
  - A: You must have a power of attorney of the person who requested the document(s) with a copy of your student card or a copy of citizen ID card, or a copy of passport (foreigner).

    \*Download Power of Attorney Form, Click!
- 3. **Q:** My temporary card has expired. How do I get my official student ID card? **A:** Please contact Krungthai Bank, Thammasat Branch.

## Registration

- 1. **Q:** How do I register online?
  - A: Please see online registration procedures: here.
- 2. Q: I forgot password for the Registration website. What do I do?
  - **A:** Please create your new password <u>click here</u>. If you can not accessed the system yet, contact the AS&R Division.
- 3. **Q:** I completed all the program courses but I have not passed the English proficiency requirement yet. How should I register?
  - A: You must to register for maintenance of your status in each semester until you pass the English proficiency requirement. You can get the maintenance form at the AS&R Division, SIIT.
- 4. Q: I can not access the Registration system. What do I do?
  - A: Please contact the AS&R Division.

## **English Proficiency**

- 1. **Q:** I have a TOEIC test which is issued by SIIT. Do I need to submit the original?
  - A: No, the original is not required for undergraduate students.

## Student ID card

1. **Q:** My previous student ID card was lost, how do I get a new one?

A: You have to prepare the documents below:

- 1. Request for new student card form
- 2. 2 color photo in TU uniform
- 3. A copy of your citizen ID card, or a copy of passport (foreigner)

After that, please contact the Registration Section, 2<sup>nd</sup> Floor, SIIT Main Building as soon as possible for further assistance.

